

AMETHYST HOTEL



# HYGIENE MANIFESTO



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## WE CARE YOUR HEALTH

Amethyst Hotel has always been a hotel with hospitality, care, cleanliness and quality. With this responsibility, we have started to quickly implement all necessary measures from the beginning of the Covid-19 outbreak.

By keeping the health of our guests and employees in the close perspective, the procedures in line with the direction of the relevant institutions were implemented. With our preparations completed, we guarantee a healthy and safe accommodation experience for all. We share all the measures implemented with our new hygiene standards protocol.





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## PROCEDURES FOR HOTEL EMPLOYEES

All our teammates are given detailed information about Covid-19 Pandemic, and regular inspections are carried out. At the time of recruitment, all employees are checked as to health/ fever measurements, necessary records are kept, and it is ensured that they are not kept in the job in case of any disease symptoms.

Our uniforms are cleaned at a temperature of sixty (60) degrees and above and are frequently changed. A sufficient number of hand disinfectants are kept in our personnel areas and they are followed up. Our personnel areas have been rearranged to meet social distance rules. During the mission, the use of a mask and visor are made compulsory.





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## ENTRY AND EXIT PROCEDURES FOR OUR GUESTS

During the entrance of all our guests, fever measurements are made by our authorized personnel, and if the body temperature is high, a suitable path is followed according to our action plan.

The products to be contacted in the check-in and check-out processes are reduced to a minimum and all products are offered after being sterilized. (Pen, key, card) Social distance is provided between our receptionists and our guests thanks to transparent separators. After the guest suitcases are properly disinfected, they are left in the guest room. Our POS machines are disinfected after each use.





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## OUR ROOMS

Our staff, during rooms cleaning work, use masks and gloves. Before moving on to cleaning a new room, for providing hand hygiene, new masks, gloves and cleaning cloths are used. Disinfectant products that are effective and unharmed are used in room cleaning.

Our rooms are ventilated after each guest use and are kept idle until the next stay. Our rooms are disinfected after routine cleaning. All textile products and towels used are washed at a sufficient temperature at sixty (60) degrees and above.

In the rooms, all cups, bedspreads and decorative pillows have been removed and disposable products have been replaced. Tv and air conditioner controls are packed in the rooms. A quarantine room has been determined for the guest or staff showing symptoms of the disease until the necessary medical service is provided.





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## RESTAURANT AND BARS

In our restaurant, our guest seating areas have been rearranged to maintain social distance. In our food and beverage units, hygiene standards set by the Ministry of Health are applied. There are hand disinfectants at the entrance of the restaurant. Many of the products that can be used in common have been replaced with disposable portion products. Our breakfast service will be provided by the hotel staff for a while.

Separators will be kept in the kiosks to prevent contact with food. All drinks, bread etc. products will be prepared by the service personnel. Tables and management sets will be cleaned with alcohol-containing disinfectants after each use. Disposable service papers will be used. All goods acceptance processes are recorded and nobody is allowed to enter, except hotel staff.





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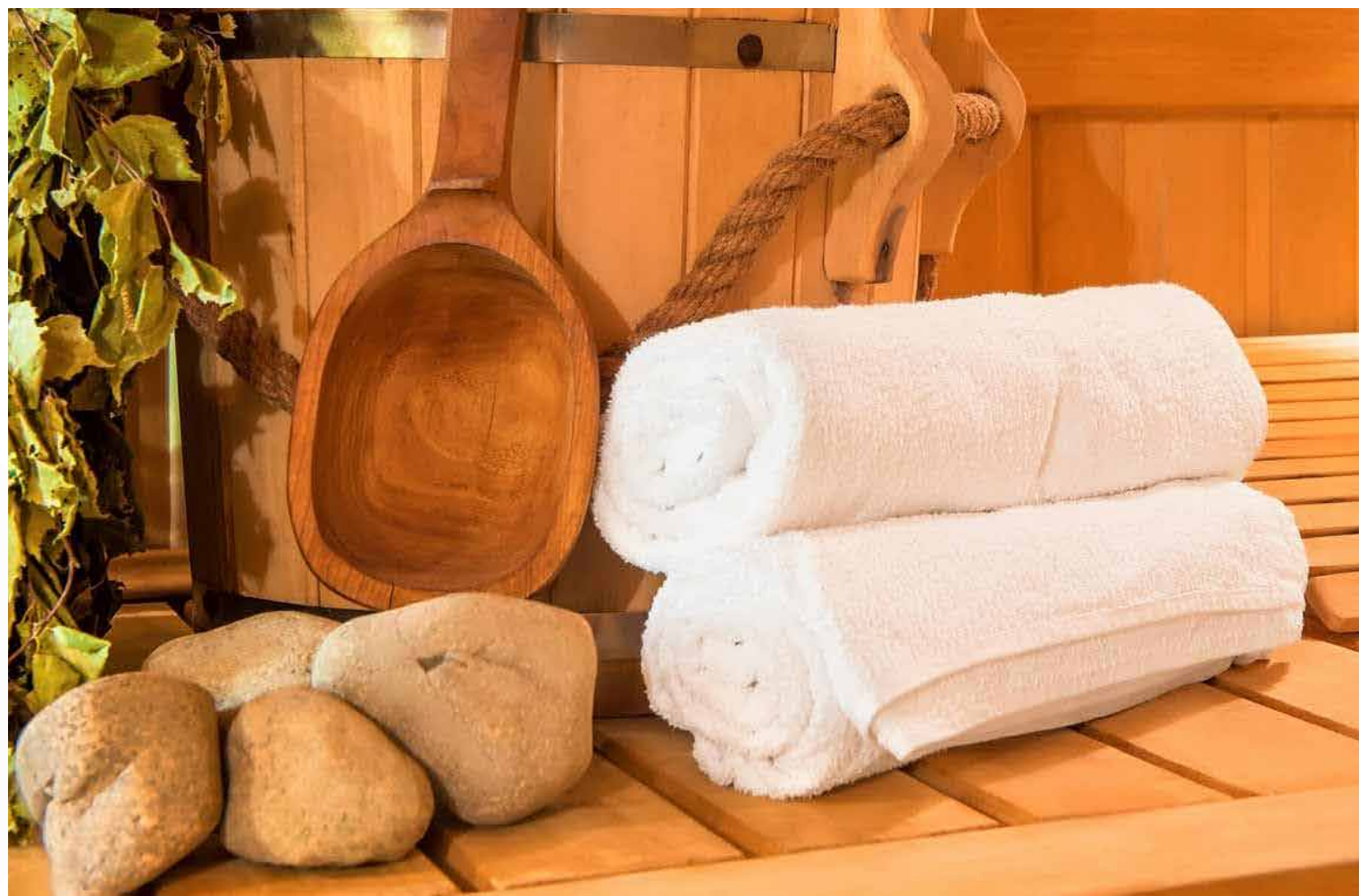


## SPA-POOL

Our areas such as SPA, Turkish bath, steam room will serve by appointment and with low usage capacity to offer you a more hygienic environment. Therapists serve with masks in the massage rooms and the rooms are disinfected after each use. Our pools will continue to be cleaned and disinfected with the appropriate amount of chemicals to ensure maximum hygiene as usual.

## OUR DISINFECTION PROCESSES

All guest rooms, restaurants and bars, SPA and wet areas, general areas, meeting rooms, kitchens, personnel usage areas, offices, warehouses and all other guest areas are disinfected in detail with internationally known ECOLAB brand products.







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## OUR HYGIENIC WORKS IN GENERAL AREAS

Our hotel is working with the internationally recognized company ECOLAB. By giving detailed training to our employees periodically, Ecolab ensures that our employees receive certificates. Cleaning operations are carried out with materials and equipment that comply with the regulations for each area. General areas are regularly ventilated. Great attention is paid to cleaning surfaces, door handles, sinks, faucets, urinals and toilets and elevators, elevator buttons and handrails in common areas and toilets; Special disinfection products are used after cleaning.

Central hand disinfection units have been added in all our general areas. The capacity of our elevators is limited to a maximum of 2 people during simultaneous use. All seating groups have been rearranged taking into account the social distance. Social distance warning lanes and directions were added to all common areas. Separate trash bins for medical wastes are kept and separated for wastes such as mask and gloves in all general areas. Cleaning and disinfection applications are controlled by internal and external controls. Disposable products are used in our cleaning applications. Ventilation systems and air conditioners are often cleaned and disinfected.

